Root Causes →
Issues, attitudes, situations or factors that have led to the problem/issue. Prompt exploration of causes by asking, “Why?”. This will help you get to the root causes of the problem/issue.

←Effects →
These are the results created by the problem. Consider the “effects of effects” that can arise. You should always ask: “then what happens?” The more you drill into the effects, the more you will deepen your critical thinking and analysis.